

Elegant Excellency Healthcare Service Ltd

Statement of Purpose

www.elegantexcellencycare.co.uk

Elegant Excellency Healthcare Service Limited is a bespoke and committed Health Care service provider registered with Companies House and Care Quality Commission (CQC) offering all round person centered support and care to the vulnerable adults within the community within the comfort of their own homes thereby affording the opportunity for them not just to live independently but to also offer an individualized package of support.

Our ethos is to empower each individual requiring person centered tailored care ensuring they are treated with dignity and respect as well as affording them their life skills , independence as well as protecting their equality and rights.

As the Registered Person/Manager for Excellency Healthcare Service Ltd, I have extensive experience working within the adult care sector providing enabling life skills for individuals in our care. [\(Please give a brief overview of your qualifications and experience as appropriate\).](#)

In addition Excellency Health Care have a dedicated team that work together to provide all round support such as the Deputy Manager, Senior support workers as well as qualified Nursing/Health care assistants who are suitably qualified with NVQ's 2 and 3 as well as additional trainings such as MAPA, Health and Safety, Moving and Handling, Food Hygiene, Protection of vulnerable Adults and Safeguarding to mention a few.

Our Aims and Objectives

- To provide reliable and quality care staff to a very high standard that will sustain the client's quality of life.
- Ensuring staff are available as quickly as possible, for example at short notice times of need or to provide cover for unplanned absences our aim is to provide the necessary support as per individualized care plans.

- Imbibing each clients' needs and portraying respect in matters of religion, race and culture, sexuality and any disabilities as in doing so we are promoting equality and inclusion.
- To ensure that service users are well informed of the procedures of making complaints in the event of an allegation of a breach in safeguarding and or in the provision of care.
- Working in partnership with Care Quality Commission (CQC) and the local authorities to ensure that Care standards are met and upheld at all times thereby operating within the legal guidelines and regulatory policies and procedures.
- Fully flexible care to be provided in your own home with a suitably qualified Health Carer /Support worker. Time and duration of the visits will be completely up to the clients which could be as short as half an hour minutes or overnight stay(s), our aim is to work according to the client's needs and requirements.

We provide domiciliary care services for adults aged 65 years and above (pls correct age if appropriate)

The care needs Elegant Excellency Healthcare Service Ltd sets out to provide are as follows:

1. Dementia Care and End of Life Care
2. Health and Social Care Training Opportunities for staff
3. Days and nights personalized centered care
4. Personal Care
5. Domestic Chores Support
6. Nutritional Support
7. Administration of Medication
8. Acting as a chaperone/escort accompanying the individual to the hospital in event of a medical emergency while in our care.
9. Providing Social Companionship and Chaperoning/Access to social inclusion
10. Providing a quarterly quality assurance check to ensure that our client's needs are met.

